



Bob Risson

bob.risson@ergon.com.au

**Manager – Process Architecture and Governance
Business Process & Solutions, Ergon Energy
Grnd / 61 Mary St, Brisbane**

**THU, 27 March 2008, 10.00-11.00am
QUT, 126 Margaret Street, Level 4, Meeting Room 408-409**

ABSTRACT

Ergon Energy has been on the process journey since 1999 and during this time it has had two process models, this presentation will address the strengths of the new model and why it can be scaled to whole of business, the lessons learned during the journey and the threats faced for process in the future Ergon Energy.

SPEAKER

Bob Risson MEngSc MBA, Manager Process Architecture and Governance, Ergon Energy.