



Allan Morton

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**THU, 20 November 2008, 10.00-11.00am
QUT, 126 Margaret Street, Level 4, Meeting Room 408-409**

ABSTRACT

Starting with the proposition that for many purposes including productivity and performance management, organizations wish to measure activity Allan will outline the do's and don'ts of measurement based on 20 years experience both in Australia and Europe assisting many of the world's most recognized companies.

Understanding what the people being measured want from it as well as management and customers is the key for a sustainable and accurate measurement process. Allan will use anecdotes from the work of his company to illustrate his key points and demonstrate examples of successful measurement that have led to significant improvements for users.

SPEAKER

Allan is the Principal of Independent Perspective Australia. He has been at the forefront of operational improvement consulting for over 20 years since he left a senior position with Citibank. He has worked in Europe and the US, Hong Kong and Australia with many of the largest and most successful companies in those markets.

His company is the Australia and New Zealand distributor for NuqleusTM, the world's leading application for work measurement. He currently or in the near past has consulted to several of the organizations represented on BPM.