



*An Examination of Activity Labeling Practices
in Process Modeling*

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**THU, 17 07 2008, 10.00-11.00am
QUT, 126 Margaret Street, Level 4, Meeting Room 408-409**

ABSTRACT

The value of 'good' process models is not only dependent on the choice of graphical constructs but also on their annotation with textual labels. Yet, there has been virtually no work on the quality of these labels. This talk covers research in progress that examines labeling practices in process modeling, i.e., the act of annotating graphical model constructs with textual information. Based on empirical data from process modeling practice, we identify and discuss different labeling styles and their use in process modeling practice. We perform a grammatical analysis of these styles and use data from a survey with process modelers to examine two hypotheses about the usability of the different styles. Next, we investigate the use of verb classification schemes to support the act of labeling in process modeling. Based on our findings, we suggest specific programs of research towards better tool support for labeling practices.

SPEAKER

Dr Jan Recker is Senior Lecturer at the Business Process Management Group at Queensland University of Technology, Brisbane, Australia. He received a PhD in 2008 and a MScIS and BScIS in 2004. His research interests include BPM standards, usage behavior and process flexibility. His research has been published in over 50 journal articles, proceedings and book chapters. Jan is also co-developer of, and regular instructor in, process management executive education seminars in Australia and overseas. He is also a regular speaker at BPM practitioner conferences such as SAP User Groups, SoftEd conferences and Enterprise Architecture forums.