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ABSTRACT

There are many situations in which it is necessary to analyse and resolve the differences between similar business processes. Examples of such situations include organisational mergers and process harmonization of different business units. To assist in such analyses, I will present a collection of patterns that represent frequently occurring mismatches between similar business processes. We discovered these patterns by comparing processes that we obtained from different business units in two organisations. During my presentation I will also discuss how we intend to apply these patterns.

SPEAKER

Dr. Remco M. Dijkman is an Assistant Professor at Eindhoven University of Technology in The Netherlands. He specializes in design methods and modelling techniques for business processes and enterprise information systems. He has written several scientific publications and served on program committees and organizing committees of several conferences. Previously he has been a consultant at Ordina, a Dutch IT consulting firm. He holds a Ph.D. degree and a Master's degree from the University of Twente in The Netherlands.

